

# Behavior Changes That Count

Designing k-12 Energy Efficiency Behavior Programs  
That Yield Predictable, Measurable Results

# Energy Management Starts With...





*Using less. Doing more.*



- Over 1,000 k-12 CA schools since 1996
- STEM-based energy efficiency education
- Student-driven savings: 5-15% reduction in energy consumption

# PowerSave Schools Program Results

- 563 schools enrolled since 2008
- 8.5% average energy reduction
- 40,044 mWhs saved
- \$5.7 million in avoided costs

# “Soft” Impacts of Student-Led Approach

- Fostering student leadership
- Students from disadvantaged backgrounds develop sense of agency
- Creates bonds between students/teachers and facilities staff
- On-ramp to green careers
- Engaging homes and communities
- Generate culture change

# Three Elements of Behavior Program Design

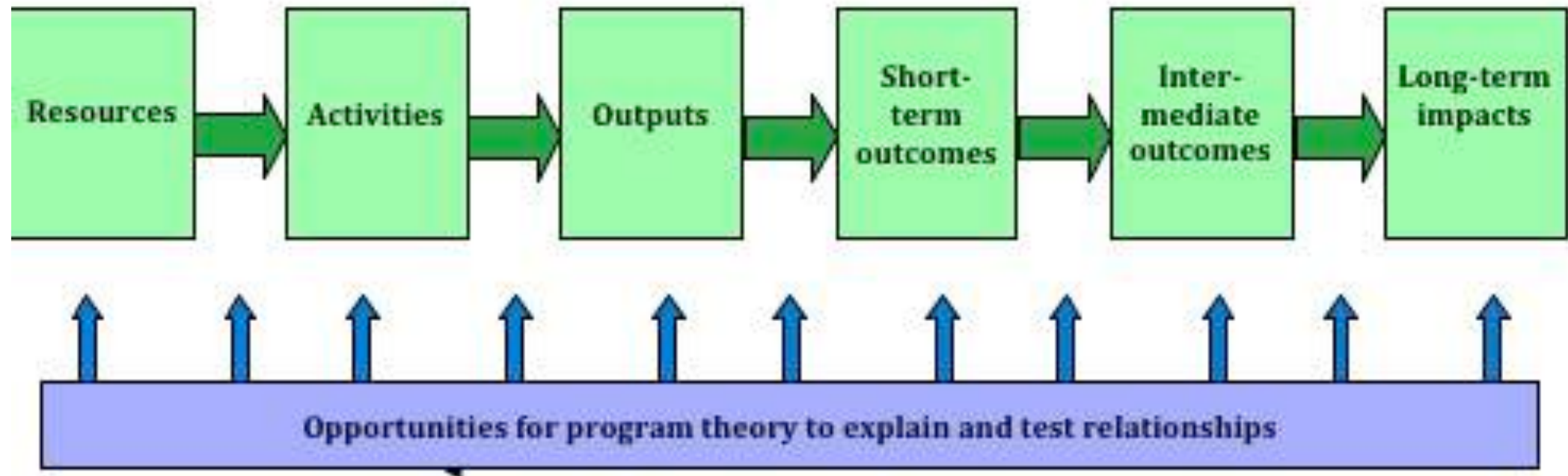
- Evaluation, Measurement, & Verification (EM&V)
- Social Science
- Ease of Implementation

# Evaluation, Measurement, & Verification

- Answers the question: how will/do/did you do that?
- Perception that behavior is difficult to predict/measure
- Important before, during, and after implementation
- Avoids cannibalizing savings



# Theory & Logic Model (T&L)

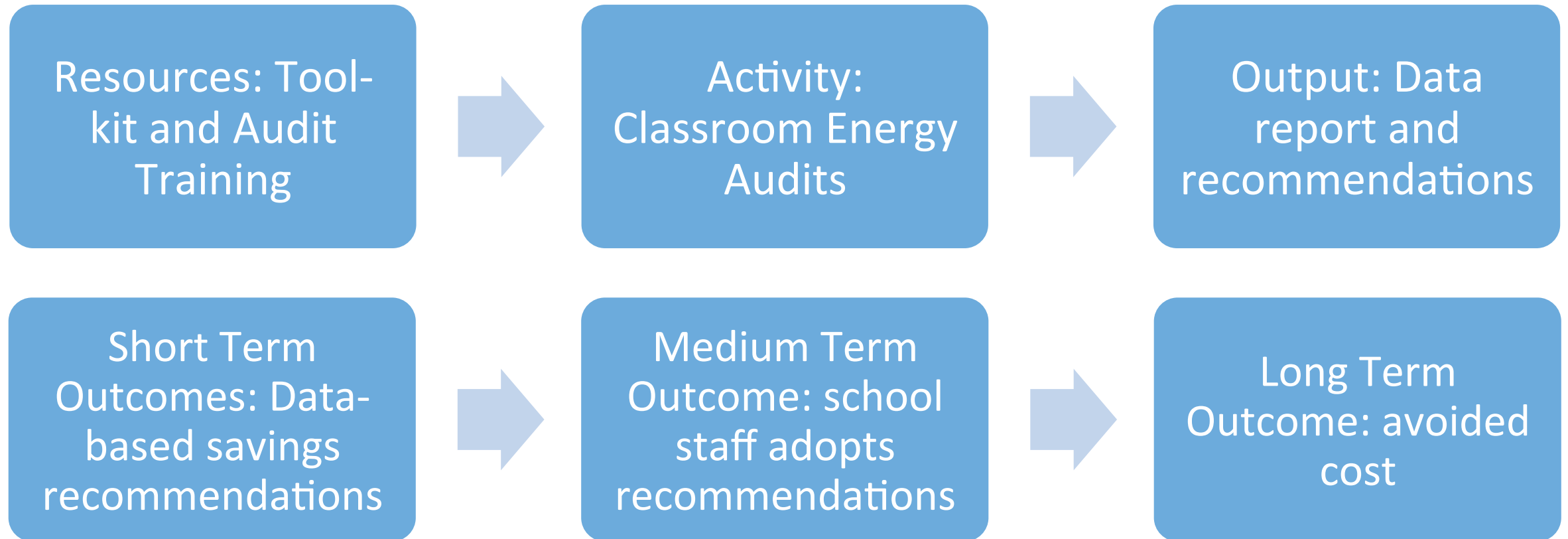




“Working without a program logic model is akin to driving in an unknown country without an adequate roadmap; even if you are lucky enough to get to your destination, you won’t be able to trace how you got there.” –*Paving the Way...*



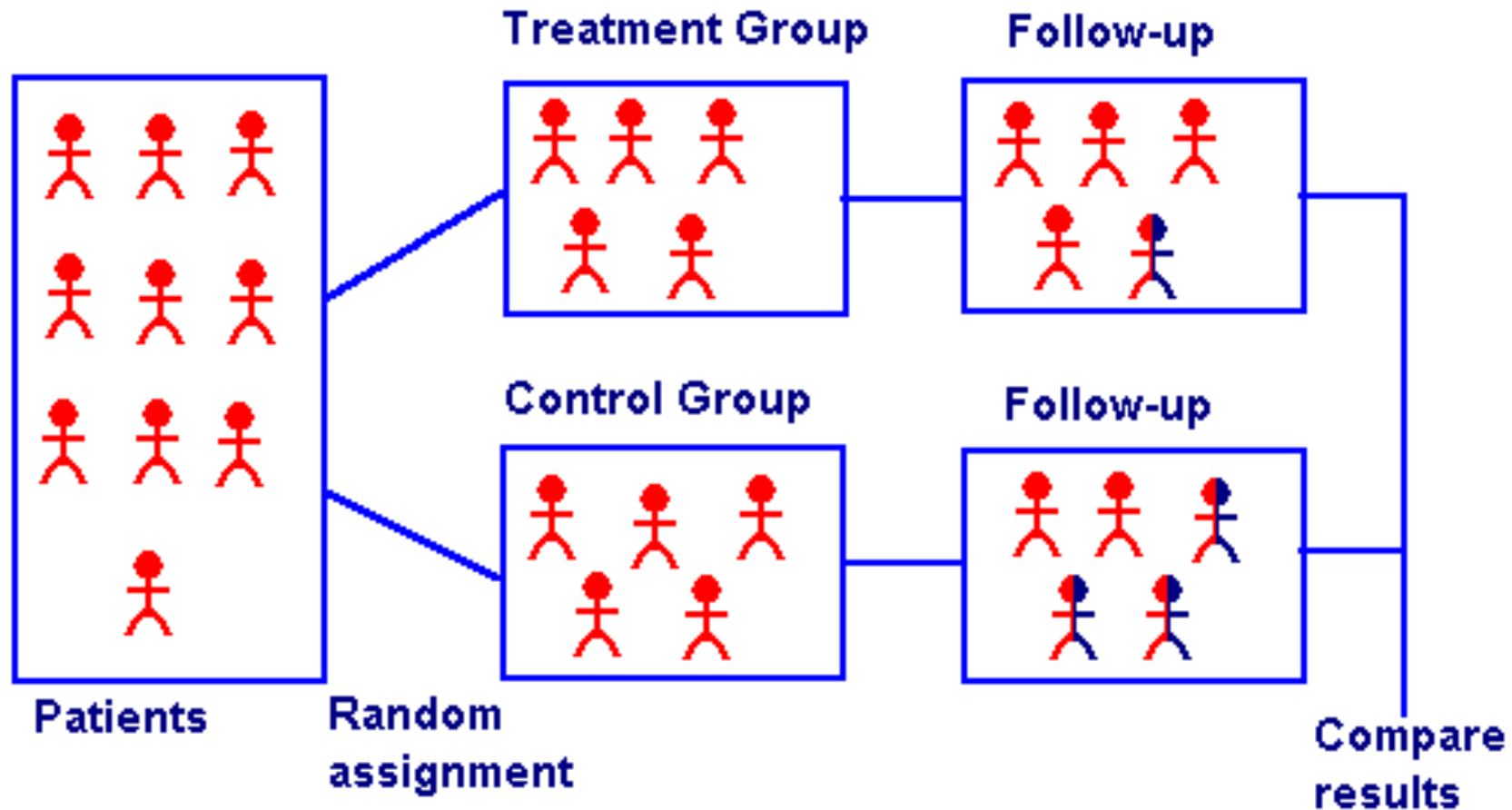
# Example: Student Energy Audits



# Separating Treatment and Control Groups



# Randomized Control Trial (RCT)



# Randomized Encouragement Design (RED)

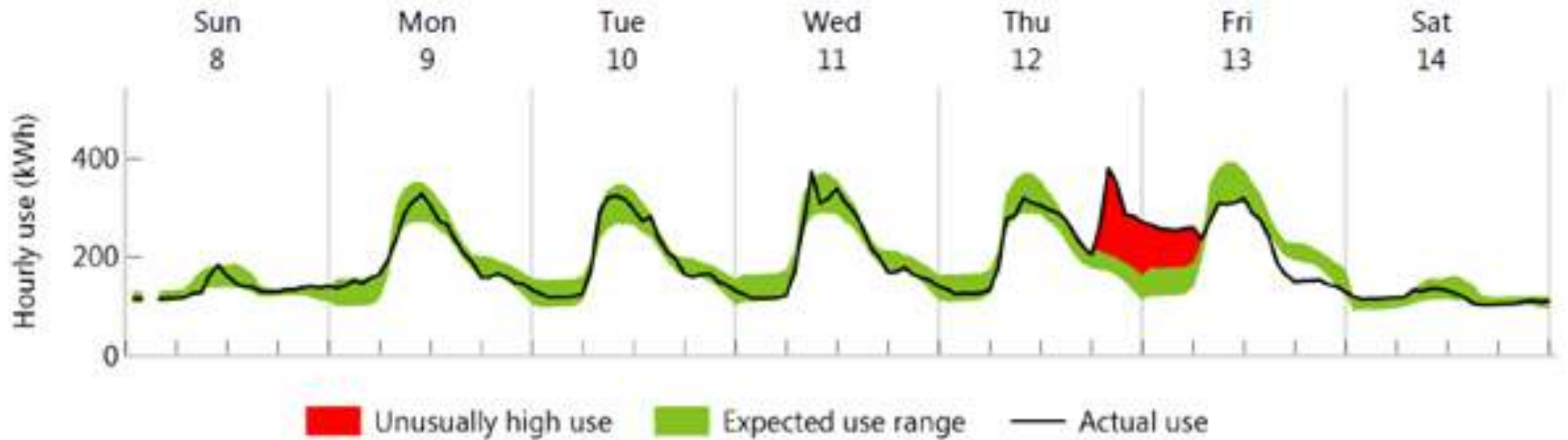
- Potential participants offered encouragement to participate (encouragement is applied at random)
- Participants may opt in or out
- May be a better fit for school districts

# Measuring and Tracking Savings

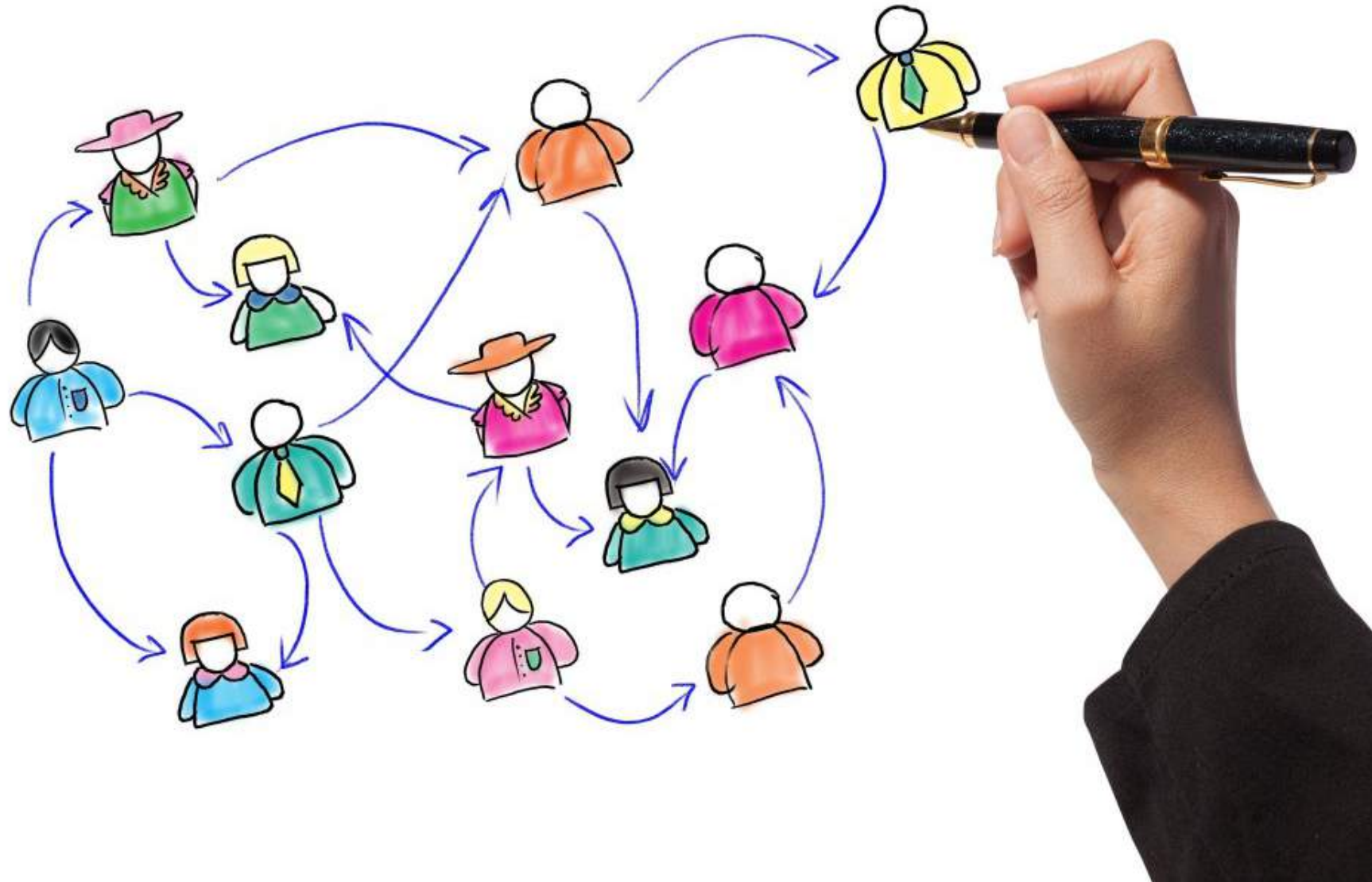
## International Performance, Management, and Verification Protocol (IPMVP)

- Standardized statistical approach to quantifying the effects of energy efficiency measures
- Option C addresses whole building analysis
  - Multi-variant regression analysis
  - Delineates plan for data collection
  - Track site changes unrelated to conservation measures

# Smart Metering and Interval Data



# Social Science Research





# What is Social Science?

Study of the relationships between people with use of the scientific method

## Why Social Science?

Identifies most effective behavior intervention strategies that influence energy efficiency





# Commitment

- Strategies that encourage commitment to executing an action by a specific date
  - Goal-setting
  - Begin with small commitments
- Example: Energy-saving pledges*



## PowerSave Energy Pledge

I, \_\_\_\_\_, understand that my school is trying to save energy and money through the PowerSave Schools Program. I pledge to try the following energy-saving practices in my classroom:

1. Right-Lighting
2. Last Out Lights Out
3. Closing doors and windows when the AC/heater is on
4. Turning off computers when not in use

I will allow the **PowerSave Team** to conduct an **energy audit** of my classroom (less than 10 minutes) to determine my **right-lighting level** and investigate where energy is being wasted. The best times/days to audit my classroom are (circle all that apply):

After School    At Lunch    During these times: \_\_\_\_\_

I will also take part in the **PowerSave Energy Patrol Contest**. The classroom that sticks with the most energy-efficient behaviors wins a **prize!**

My classroom is on board to help the PowerSave Team!

Signature: \_\_\_\_\_ Date: \_\_\_\_\_ Classroom #: \_\_\_\_\_

## Total Monthly Energy Usage

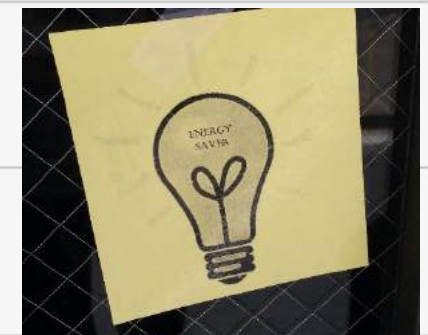
Feb 2013 - Jan 2015

## Feedback

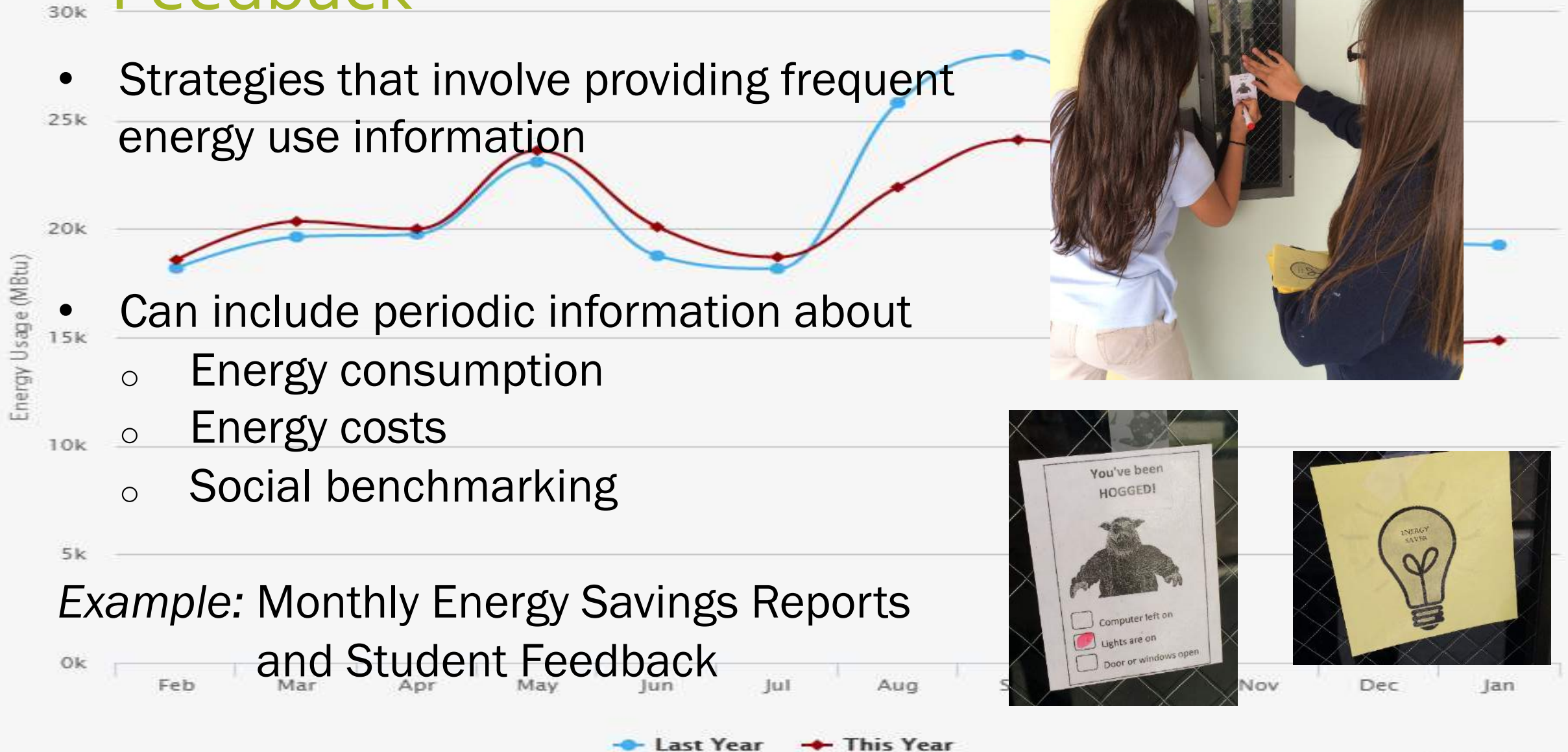
- Strategies that involve providing frequent energy use information

- Can include periodic information about

- Energy consumption
- Energy costs
- Social benchmarking



*Example:* Monthly Energy Savings Reports and Student Feedback



# Social Norms

- Strategies that leverage the power of “normal”
- Presenting efficiency behaviors as commonly accepted and widely adopted aka peer pressure

*Example:* Energy Savings Leaderboard



# Competition/Rewards

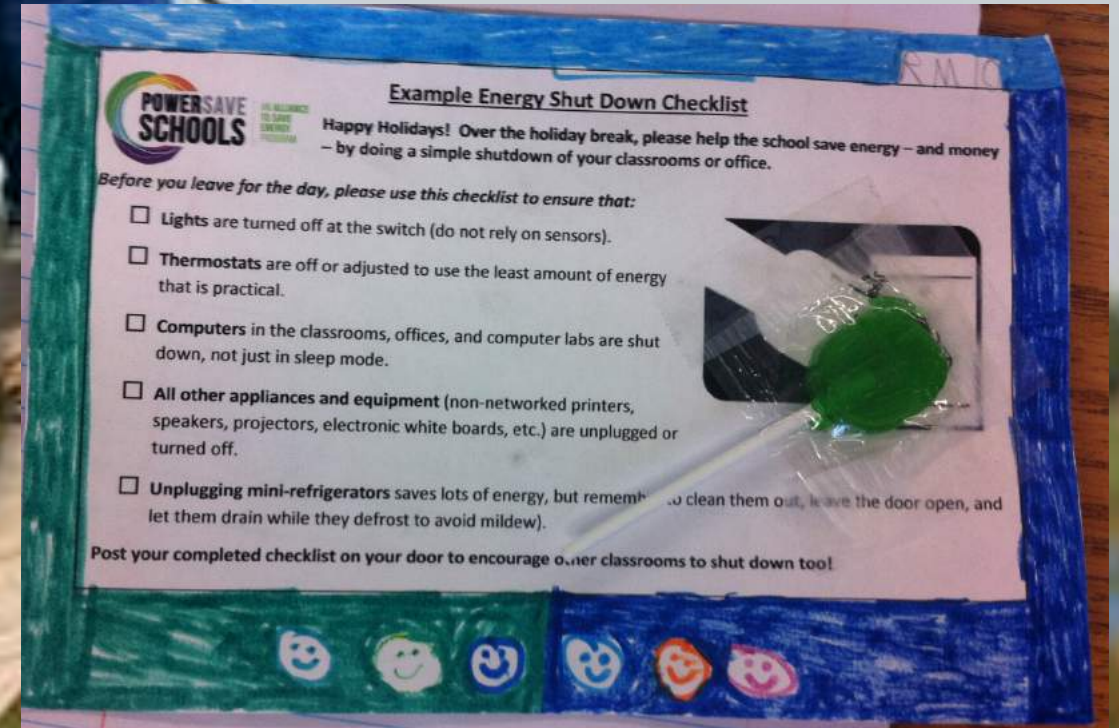
- Utilize commitment, feedback, and social norms to drive competition
- Publically reward for achieving certain goals or leading the pack

*Example: Classroom Energy Patrols*



# Follow-through

- Strategies that remind individuals to make good on their stated intention or commitment
- Provide prompts or reminders
- Ask individuals to create their own energy reduction plan



*Example: Holiday Shutdown Checklist*

# In-person Interactions

- Strategies include face-to-face connections between individuals and trusted members of the community
- Encourage desired behavior through credible, familiar messengers
- Model behavior and ask questions

*Example: Student Presentations*

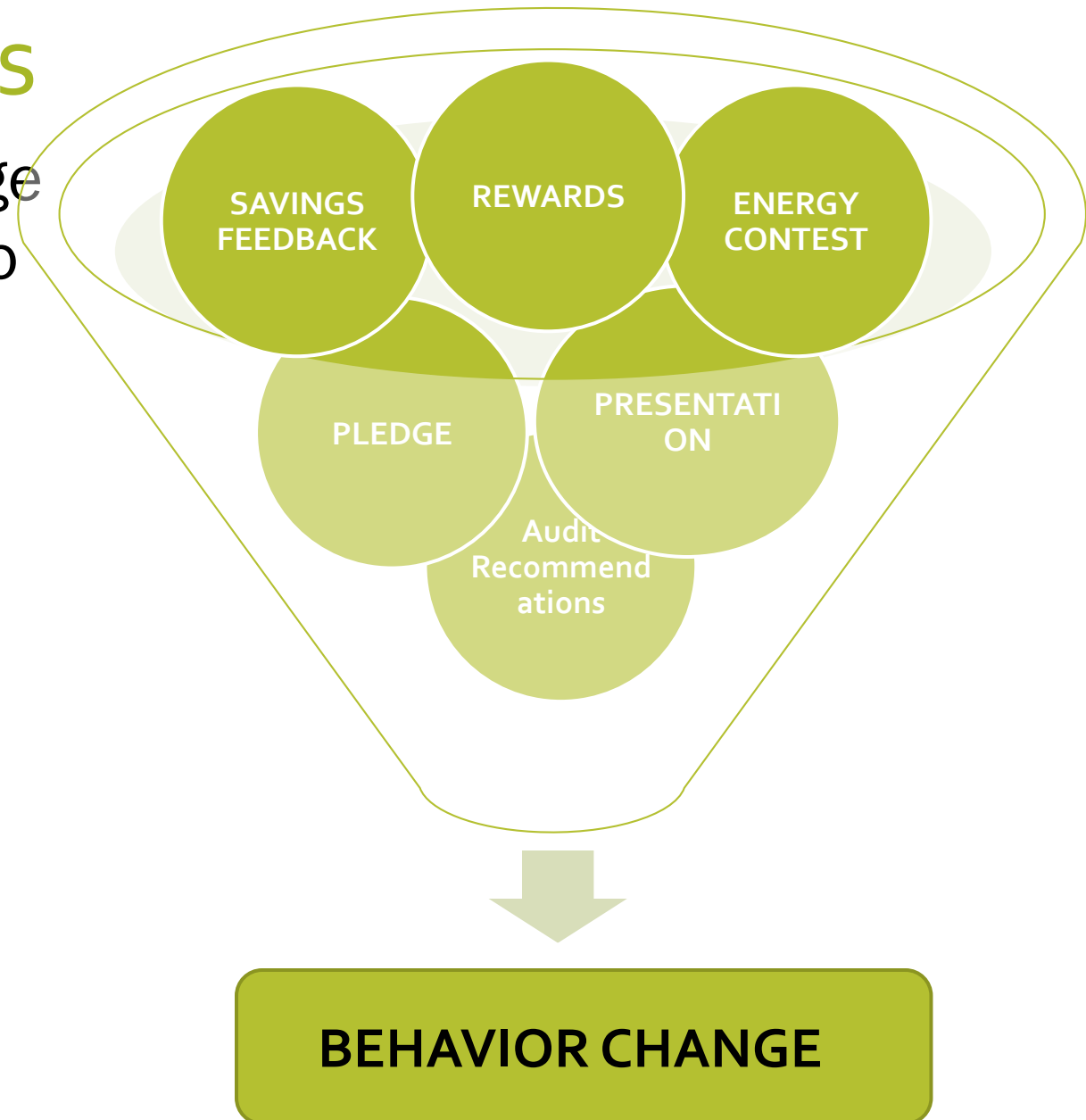




# Multi-pronged Strategies

- The most effective strategies leverage more than one type of intervention to affect behavior
- Combine frequent feedback with rewards and social comparison
- Activate cognitive dissonance via a commitment (pledge)

*Example: PowerDown Challenge*



# Cognitive Dissonance

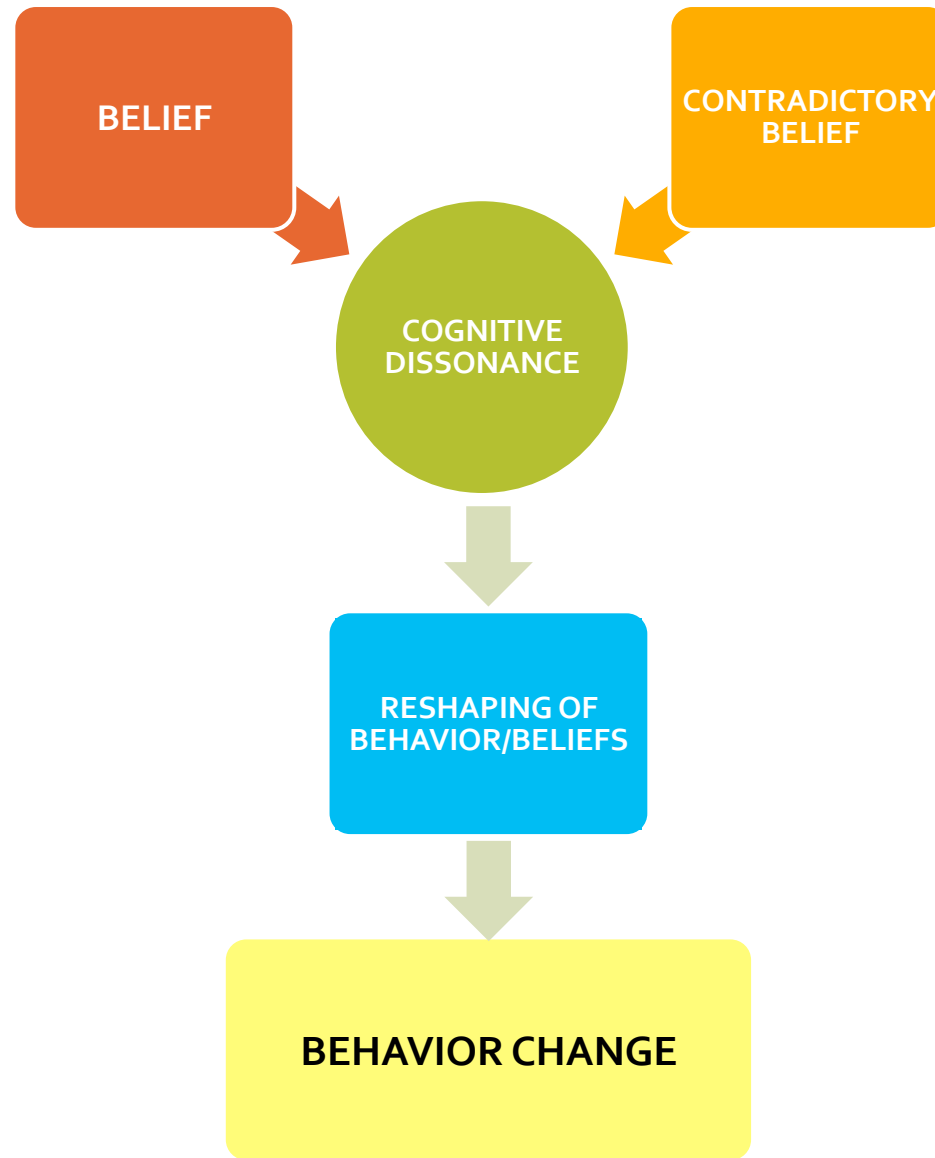
experiencing two or more *conflicting ideas*, beliefs or behaviors



*feeling of discomfort* leading to a change in order to restore balance



**MY COGNITIVE  
DISSONANCE  
IS  
KILLING ME!**

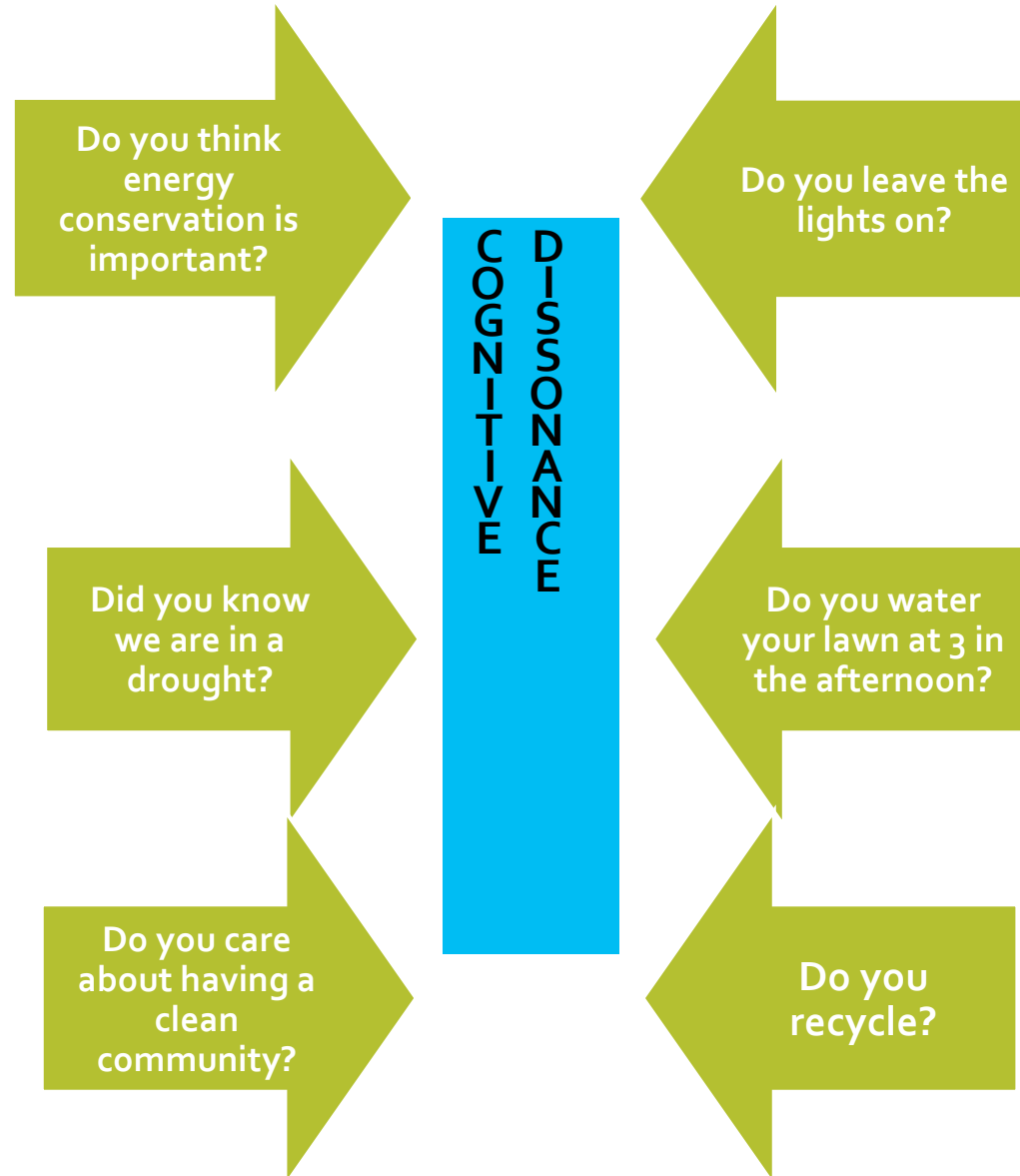


# Cognitive Dissonance

- Dr. Richard Osbaldiston of Eastern Kentucky University
- *Environmental Sustainability and Behavioral Science: Meta-Analysis of Proenvironmental Behavior Experiments*
- 253 experimental treatments
- Encouraged pro-environmental behaviors (recycling, water conservation, energy efficiency, etc.)

**COGNITIVE DISSONANCE** WAS THE MOST EFFECTIVE TREATMENT IN  
CREATING **ENVIRONMENTAL BEHAVIOR CHANGE**

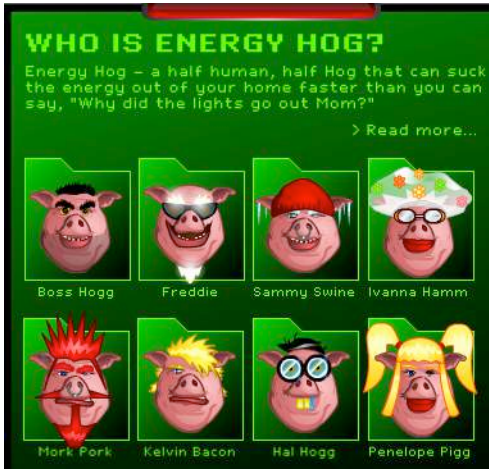
# Cognitive Dissonance Examples



# Student Empowerment







# Promoting energy conservation in the primary grades

A brief look at the Lupine Hills Powersave program

Bill Hodges  
5th Grade Teacher  
Lupine Hills Elementary



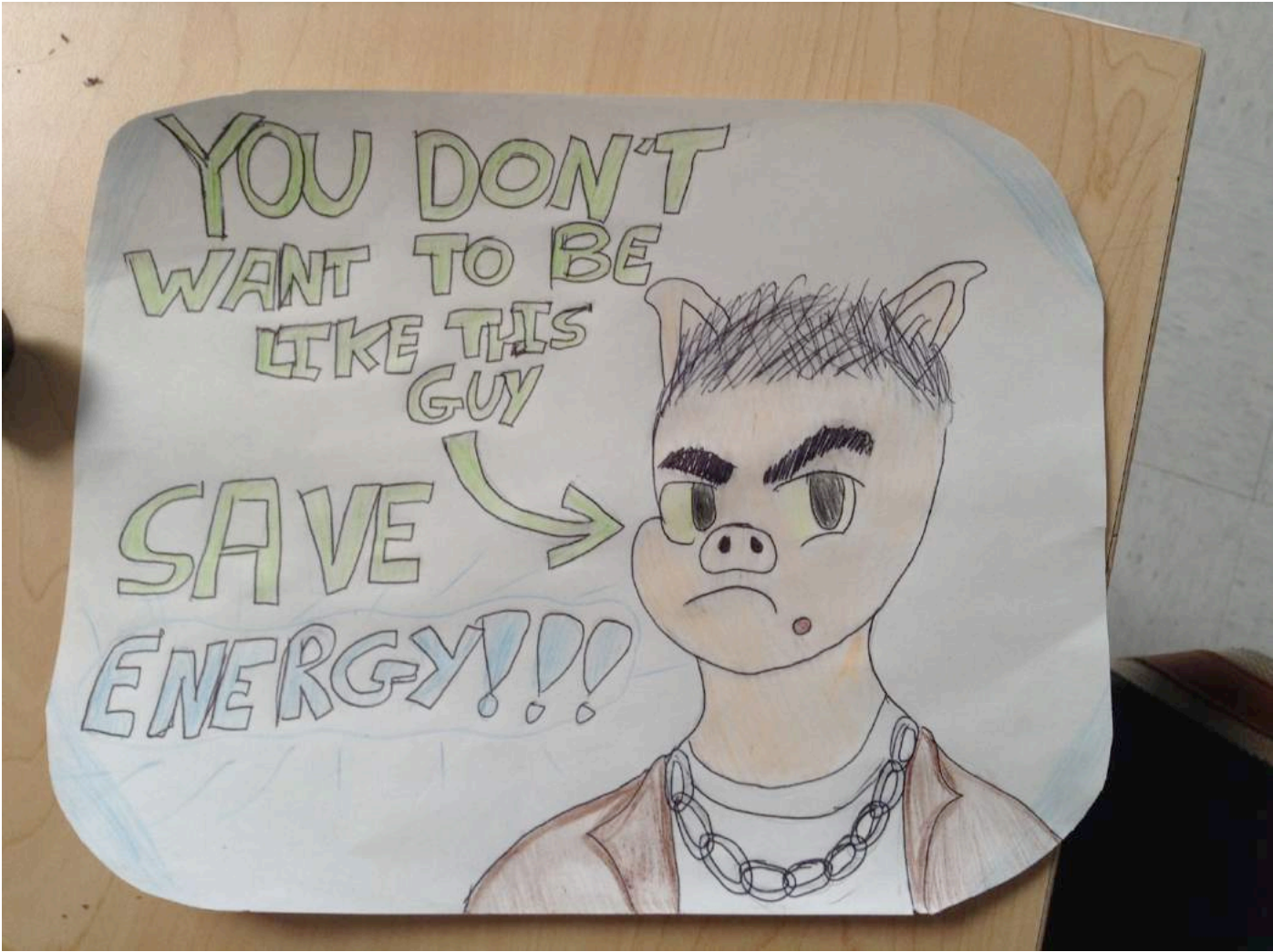
At the beginning  
of the school  
year:

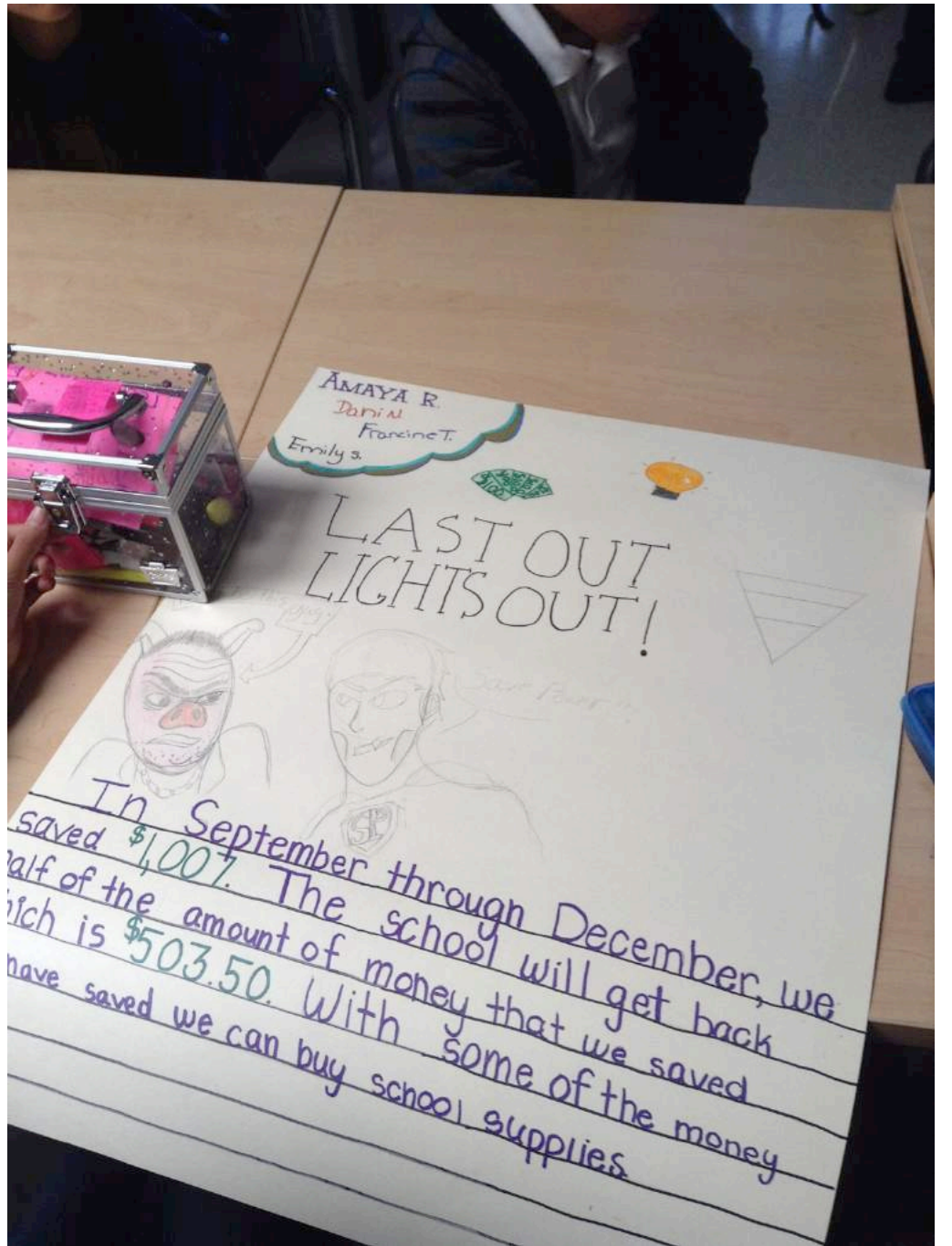
Students  
presented to  
the faculty at a  
staff meeting.

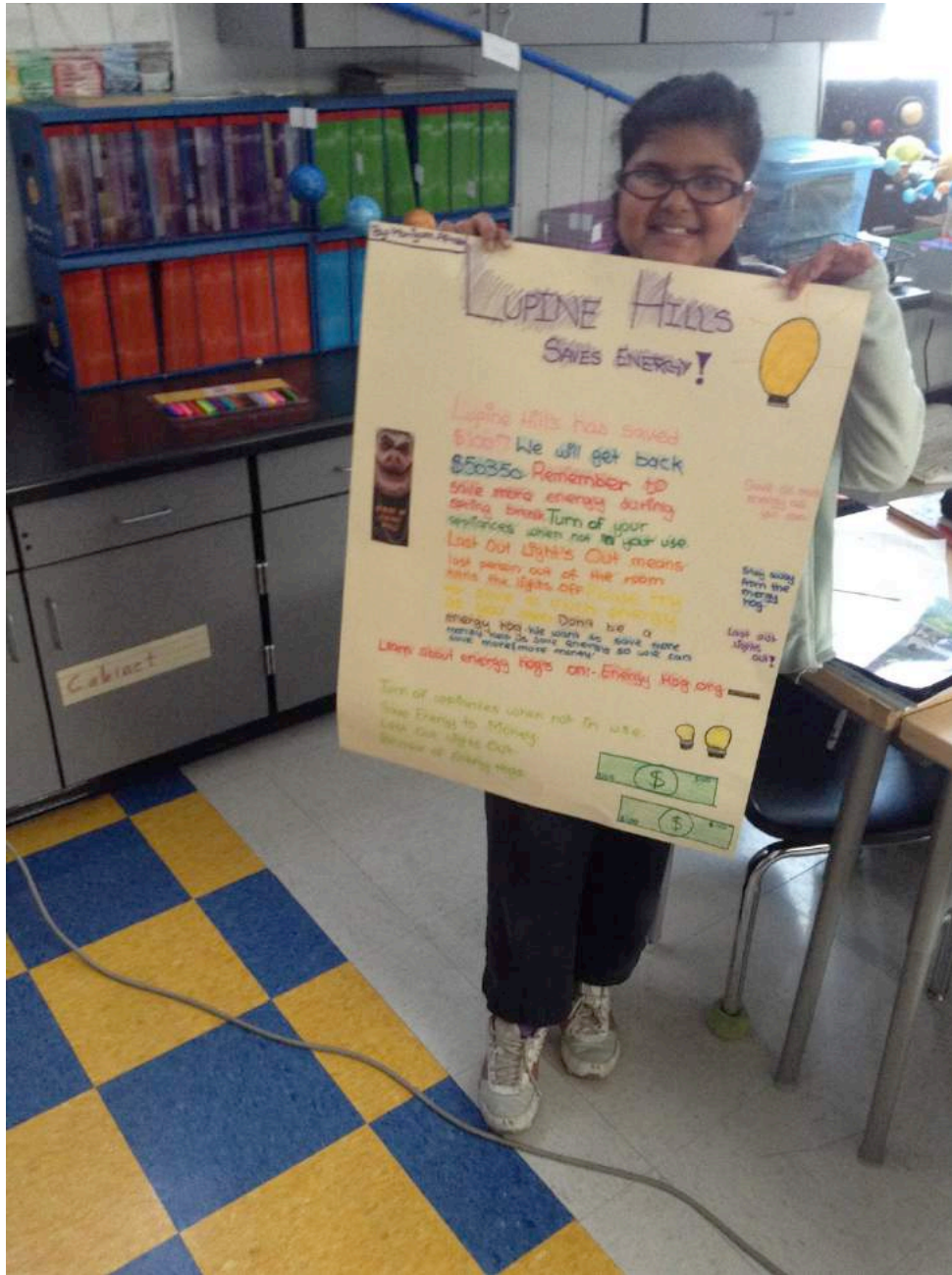












Questions?

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